

### Disconnection of Service

By submitting this application, I am requesting that Augusta Utilities Department (AUD) cancel water and/or sewer service at the service address provided. I confirm that I am authorized to make this transaction and I promise to pay in accordance with the rate schedules of AUD. I further promise to comply with applicable Augusta ordinances, rules and regulations. I hereby give AUD and Augusta, Georgia and its authorized representatives the right to access such service address property to disconnect the services requested. I understand that AUD will prorate the final bill up to the stop service date specified within this request. I also understand that since water and sewer service are billed in arrears and approximately 21 days after each read date, the final bill could include in excess of 45 days of services that are my legal responsibility. I understand that the final bill will be mailed to me at the mailing address provided with this request and I agree to pay this amount in full on the due date to avoid additional fees and/or collection activity, including but not limited to the account being sent to a third-party collection agency.

### Transfer of Service

By submitting this application, I am requesting that Augusta Utilities Department (AUD) transfer water and/or sewer service from my previous service address to the new service address provided. I confirm that I am authorized to make this transaction and that I have a legal right to authorize service at the new address. I promise to pay in accordance with the rate schedules of AUD. I further promise to comply with applicable Augusta ordinances, rules and regulations. I hereby give AUD and Augusta, Georgia and its authorized representatives the right to access such service address property to disconnect the previous services requested. I understand that AUD will prorate the final bill up to the stop service date specified within this request. I also understand that since water and sewer service are billed in arrears and approximately 21 days after each read date, the final bill could include in excess of 45 days of services that are my legal responsibility. I understand that the final bill will be mailed to me at the mailing address provided with this request and I agree to pay this amount in full on the due date to avoid additional fees and/or collection activity, including but not limited to service at the new address being disconnected.

### Portal Registration

By submitting this registration, I am requesting that Augusta Utilities Department (AUD) allow access to my personal account information as contained on this website to whomever uses the secure login information I am creating within this registration and I alone am responsible for the security of my account information. I confirm that I am authorized to make this request. I further promise to comply with applicable federal and state laws, Augusta Ordinances, rules and regulations. I agree to hold Augusta, Georgia, its elected officials, officers, directors, departments (including AUD), employees, and agents harmless for any direct, indirect, consequential, special, or punitive damages, that may be provided for by law or in equity, as a result of or related in any way to security breaches of this information.